



My Account Redesign Phase 2

Resource Guide

My Account Main Screen

[LOG OUT](#)

Main Menu

Account Number: 205891 **Name:** EMP ACCOUNT TESTING ONLY!
[CLICK HERE](#) to select a different account

Choose one search criteria and populate the corresponding field below.

Device Number: () - PIN

Capcode:


Serial Number:

Holder Name:

Device Ref 1:

Device Ref 2:

[SEARCH](#)




MANAGE MY DEVICES

ADD A DEVICE	MANAGE SPARES	MESSAGE ROUTING
EXCHANGE A DEVICE	VIEW MY DEVICE(S)	MESSAGE TRACKING
ACTIVATE A REPLACEMENT	ALIAS MAINTENANCE	MOBILE CONNECT

[NETWORK PERFORMANCE](#)

MY REFERENCES

2 WAY USER GUIDES	1 WAY TEXT USER GUIDES	1 WAY NUMERIC USER GUIDES
READYCALL DEVICES	VIEW COVERAGE MAPS	MOBILE CONNECT REFERENCE

[Send a Message](#) 

MY BILLING DETAILS

Account#: 205891
Account Name: EMP ACCOUNT TESTING ONLY!
Name: Training

Past Due Amount: \$0.00
Current Charges: \$0.00
Recent Activity: \$205.98
Total Balance: \$205.98
Last Payment: \$0.00

Account Actions

- [MAKE A PAYMENT](#)
- [INVOICES - VIEW/PRINT/DOWNLOAD](#)
- [REVIEW PAYMENT HISTORY](#)
- [ACCOUNT MAINTENANCE](#)
- [ASK A QUESTION](#)

- Quickly access a specific device to view details and update user options
- Single click to access functions for managing your devices
- Convenient access to user guides and other references
- **NEW!** Add, View and Update Mobile Connect
- Easily access payment, invoice and account level information

Device Details Screen

[LOG OUT](#)

Device Detail

[MAIN MENU](#) | [PREVIOUS](#)

Account Number: 205891 **Name:** EMP ACCOUNT TESTING ONLY!

DEVICE DETAILS



DEVICE FEATURES

HolderName: EMP ACCOUNT TESTING ONLY
Device Number: (215) 265 - 0365
PIN: 0000000
Svc Type: Mobile Connect w/Device
Coverage: Local Coverage
Capcode: 006390308
Frequency: 929.6125MHz
Model: Sun Telecom T3 Plus
Email Domain:
Features: Canned Voice Greeting, Mobile Connect, One Way 5000/.25, Advanced Read Receipt
Monthly Rate: \$14.00
Number of included calls/characters are based upon the plan selected with your initial purchase

USER OPTIONS

- › [SEND A MESSAGE](#)
- › [EXCHANGE A DEVICE](#)
- › [MODIFY FEATURES](#)
- › [MOBILE CONNECT](#)
- › [SEND A TEST PAGE](#)
- › [RESET VOICE MAIL PASSCODE](#)
- › [REPROGRAM DEVICE](#)
- › [CANCEL DEVICE](#)


- Click device to display user guide
- Simplified navigation to update user options

Mobile Connect Screen

LOG OUT

Mobile Connect

MAIN MENU | PAGE DOWN

Click View/Modify to Add Mobile Connect feature to your existing Pager - [LEARN MORE](#)
 or to Update your Smartphone information for existing Mobile Connect Service
 SEARCH  for a specific device.

<< <PREV 1 NEXT> >> Page 1 of 1 | Page#: GO

DEVICE NUMBER	PIN	CAPCODE	SERIAL NUMBER	HOLDER NAME	MOBILE CONNECT	ACTION
(201) 495-0571 (800) 946-4646	1090401	0002339554	56ABBA2HDM	EMP PAMELA ROY	OFF	VIEW/MODIFY
(215) 265-0339 (888) 200-8445		0002246369	ADMFENB998	EMP ACCOUNT TESTING ONLY	ON OFF	VIEW/MODIFY VIEW/MODIFY
(215) 265-4980 (215) 265-1853		0002126090	M0041400174	EMP KEN SMITH	ON OFF	VIEW/MODIFY VIEW/MODIFY
(215) 265-0365		0006390308	T3120703973	EMP ACCOUNT TESTING ONLY	OFF	VIEW/MODIFY
(215) 265-0266		0003401204	56ABAV2FNS	EMP ACCOUNT TESTING ONLY	ON	VIEW/MODIFY
(201) 495-0570		0590024081	SN0044583381	EMP KENNETH SMITH	ON	VIEW/MODIFY
(256) 433-0007 (866) 864-8980 (228) 208-0040		0001177332	M0036483129	EMP MIRANDA JACKSON	OFF OFF OFF	VIEW/MODIFY VIEW/MODIFY VIEW/MODIFY
(877) 216-0809		0590024080	SN0044583378	EMP JANET FISCHER	ON	VIEW/MODIFY

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MAIN MENU | PAGE UP

Account Number: 205891 Name: EMP ACCOUNT TESTING ONLY 

13 Total Devices in Servi

Mobile Connect for: (877) 216-0809

[LEARN MORE ABOUT MOBILE CONNECT](#)

Edit the text fields below to add or modify Mobile Connect

Device Type:

Device Email:

Status: Not Registered

[UPDATE MOBILE CONNECT](#)

Other Options:

[RESEND REGISTRATION EMAIL](#) - Select this option if you need us to resend the registration email. If you updated Device Type and/or Email, another registration email has already been sent.

[CANCEL](#)

13 Total Devices in Servi

- Add the Mobile Connect smartphone feature to any eligible 1-way or 2-way pager to receive messages on both devices
- Easily and conveniently update your smartphone information for your existing Mobile Connect service
- Resend registration email