



## **National Accounts – Products and services**

USA Mobility's messaging solutions can boost productivity by being geared exactly to the need of today's corporations. Connect easily to your trouble ticket system, send automated alerts straight from your business applications and use a proven technology that's perfect for exchanging information quickly.

Wireless messaging is the reliable, affordable way for your workforce to stay in touch with you, each other, and the systems and people they support. We can put requests and alerts right in your staff's hands, even when they're not at their desks!

It's simple to use and it requires no integration and minimal training.

We invite you to contact us about wireless messaging solutions from USA Mobility and the proven, reliable technology foundation that makes it a logical, low-risk choice for corporations today.

## **Coverage Areas**

National networking is no longer a future dream but a present reality. Whether you are traveling interstate or throughout the nation, we have several nationwide messaging options. Coverage maps have been provided outlining our national footprint. Following are definitions of coverage areas:

- **Local Coverage**
  - Local coverage is described as service covering a metropolitan area within a state or parts of a state
- **Extended Coverage**
  - Extended coverage is local coverage within a general area which can be extended in the same frequency, into a second metropolitan city area, giving the customer additional coverage capabilities. For example, in Texas, your coverage can be extended from Austin into Dallas.
- **Statewide Coverage**
  - Statewide covers most of a state or a majority of the metropolitan cities within a state. For example, statewide coverage is available in California.
- **Regional Coverage**
  - Regional coverage is available in designated multi-state regions within our nationwide system. USA Mobility offers 6 regions to better meet the needs of our customers: Northwest, Pacific, Southwest, Midwest, Northeast, and the Southeast. Nationwide coverage allows one pager to work in most metropolitan city areas within all 50 states.



## **USA Mobility Nationwide**

Broad wireless coverage continues to be the number one requirement for corporations as they looking to wirelessly enable their enterprises. And broad geographic coverage is one of the primary advantages of the USA Mobility network. Our data network is engineered to carry data exclusively. The narrowband network, using the ReFLEX protocol, is optimized for low-bandwidth and highly reliable data transfer. Reliability depends to a great extent on the sheer size of the network coverage.

## **Network Monitoring**

Our nationwide network is monitored 24 hours a day. A state-of-the-art monitoring center tracks full network performance at an extremely detailed level. Technicians are on call 24 hours a day to ensure premium network performance.

## **Direct Broadcast Satellite Control System**

USA Mobility nationwide operates from a Direct Broadcast Satellite Control System. With the Direct Broadcast Satellite Control System each transmitter works independently. If one site experiences a failure, the other transmitters in the system are not affected. Once the signal is processed, it is beamed toward a satellite in a geostationary orbit, 22,000 miles about the earth. The signal is then received, processed and sent from the satellite back to the earth where a small satellite dish at each transmission site receives a signal. The paging signal is then simulcast with the specific geographic area.

## **Coverage Capabilities**

Corporations today require consistent communications across their organizations, regardless of the type of facility or the size of its host town. Though many corporate installations are in low population areas – plants, call centers, local sales offices – those workers also have wireless communications needs. They, like their site locations, in major metropolitan areas, must also have reliable, time-critical connection to the corporate communications flow. Traditionally, these have not been covered by wireless data providers.

The USA Mobility network was constructed to meet the needs of business customers across a broader range of environments.

Coverage maps can be found on the Internet at [www.usamobility.com](http://www.usamobility.com), select the Check Coverage link at the top of the page then select the appropriate coverage map for the area you wish to view.



## **Advanced Messaging Services**

### **Two-way Messaging**

USA Mobility's messaging service provides complete 2-way messaging capabilities. This reliable system enables your handheld messaging device to communicate with our network and confirm if a message has been received. If the device is momentarily outside of our coverage area, the network stores your messages for up to 96 hours and delivers them when you return to a full coverage area. Our advanced messaging network allows the user to send a pre-configured response back to the sender of a message or to compose his or her own message. Two-way messaging utilizes a hand-held device that can serve as a portable information center with access to e-mail, electronic checking, and alarm monitoring services.

USA Mobility also provides wireless e-mail service that keeps you connected to your communications lifeline.

- Send and receive Internet e-mail (using a personal alias or your desktop e-mail address)
- Manage your schedule, tasks and contacts
- Increase your productivity
- Depend on nationwide coverage

USA Mobility offers you secure encrypted BlackBerry Service using a RIM device coupled with our BlackBerry Exchange Server. BlackBerry Exchange Edition is a wireless e-mail solution designed specifically for corporate environments using Microsoft Exchange featuring end-to-end security for corporate e-mail at all points between the desktop PC and the BlackBerry handheld.

### **The BlackBerry Enterprise Solution combines:**

- BlackBerry Exchange Service and maintenance
- Client licenses and maintenance
- RIM manufactured devices
- Service provided by USA Mobility

### **Product Options**

USA Mobility provides our customers the option to rent or purchase equipment. The equipment manufacturer we utilize most is Motorola. Please review our Products & Services pages.