

Understanding Your Metrocall Bill

The following description will help you better understand your bill. If you need additional assistance, please call the toll-free number on the upper right-hand corner of your invoice.

1 Invoice Date is the last day of your billing period. All charges and credits reflected in this bill are processed by this date.

2 Due Date is the date upon which your payment is due. Payments received after the Due Date are subject to a late payment charge and your service may be interrupted. If service is discontinued, a reconnect fee may be charged before service is restored.

3 Total Due is the amount you owe. This amount reflects all current charges and any outstanding balance you may have since your last payment was received. Your prompt payment is appreciated and will ensure uninterrupted service. If your balance shows a credit, no payment is necessary.

4 Previous Balances reflects any unpaid balance you may have from previous bills.

5 Payment reflects credits made to your account since the closing date of your last invoice. For new customers, this amount reflects all initial payments made to Metrocall, including security deposits, the first full period's service, and the purchase of equipment. Automatic Payment Program customers: Please note that you will be debited five days after your closing date.

6 Balance Forward reflects the difference between the Previous Balance and Payment received since your closing date.

7 Itemized Charges may include connection fees, billing adjustments, pager parts or repairs.

Descriptions Per Unit include the following:

• **Type of Service** (i.e. Numeric, Text/numeric, Natwide Text/Num)

• **Voice Messaging** - an optional Metrocall service that optional records your caller's message in a voice mailbox and pages you when it is received.

• **The Time Period** in which charges are incurred for this item. If this is shorter or longer than your regular billing period, charges are adjusted to cover the partial period. Please note that your charges are billed in advance for the following period.

• **Name** of the individual or company to whom each paging unit is issued.

• **Pager Protection** - an optional Metrocall program which protects against full replacement costs resulting from loss or theft of Metrocall owned pages. There is a nominal fee associated with equipment replacement.

• **Contract Maintenance** - an optional Metrocall wireless program which protects against repair costs resulting from internal damage to customer-owned pagers.

• **Additional Usage** summarizes the total number of pages received by each unit in excess of the quantity covered by your regular service plan. For customers with local coverage, the period in which pages are tabulated, the "overcall period" is one month starting on the 15th of the month to the 14th of the next month. For customers with nationwide coverage, the overcall period is one month, beginning on the same day of the month as your billing period. Please note that if the additional usage charge exceeds \$7.50 for any given overcall period, you will be billed at the end of that overcall period regardless of your regular billing date.

8 Taxes are determined in accordance with applicable laws and regulations governing the taxation of sales of mobile communications devices and services.



22644/001 1 4 062 554 000003511 INVOICE

Metrocall wireless

JANE M. HOLIDAY
PO BOX 1234
YOUR BUSINESS
GEORGETOWN TX 78629-1234

Account Number: 1234567 - 9
Invoice Number: A1234567B
Invoice Date: 03/02/2005
Due Date: 03/23/2005

03/02/2005
For Customer Care:
1-866-206-6630 SERVICE
1-866-206-6630 BILLING
WDCustomerService@Metrocall.com
Or Write:
METROCALL DEPT WSR
PO BOX 941565
PLANO, TX 75094-1565
Or Visit:
www.Metrocall.com

PAGE 1

Previous Balance	Payments Received	Credits	Current Total	Past Due 30 Days	Past Due 60 Days	Past Due 90 Days	Total Due	Date Due
\$19.74	\$19.74		\$19.74				\$19.74	03/23/2005

DESCRIPTION	SERVICE	TAXES	TOTAL
Sign up at WWW.METROCALL.COM for My Account and view all options available using the internet. *Invoice Discrepancies must be addressed within 30 days of the invoice processing date.*			
Previous Balance			19.74
PAYMENT ** THANK YOU ** 02/15/2005			19.74
Balance Forward			
1234567 JANE M. HOLIDAY Contract - 001			
512-123-9876 DD123456 JANE M. HOLIDAY 0123456789			
Text Messaging 03/02/2005 - 04/01/2005		16.50	16.50
Device Protection		1.33	1.33
512-123-9876 9676543			
Local Coverage			
Admin/Statement Fee 03/01/2005		0.50	0.50
Regulatory Admin Costs 03/01/2005		0.25	0.27
Telecom Infrastr Fund Reimburs 03/01/2005		0.18	0.19
Federal Universal Service 03/01/2005		0.16	0.17
TX Universal Service 03/01/2005		0.72	0.78
TOTAL CURRENT CONTRACT 001			19.74
TOTAL CURRENT CUSTOMER 1234567			19.74
TOTAL LOCAL TAX		0.30	0.30
TOTAL STATE TAX		1.13	1.13
TOTAL CURRENT CHARGES			19.74
TOTAL AMOUNT DUE			19.74

On your check, don't forget to write your account number 1234567 - 9. Please make all checks payable to Metrocall. PLEASE DETACH AND ENCLOSE BOTTOM PORTION WITH PAYMENT

This bill is due and payable on presentation and becomes delinquent 21 days after closing date set forth above. If payment for service on this bill or a previous bill has not been made before becoming delinquent, such service is subject to a late payment charge of 1.5 % per month, and may be discontinued. In the event of discontinuation, restoration may not be made until the applicable charges have been paid. All charges not disputed in writing within 90 days are considered valid and payable.

To pay by credit card, sign up for automatic payment or change your billing address, access My Account at www.Metrocall.com

To review the Terms & Conditions of your contract, access www.Metrocall.com. Please send all correspondence to the address at the top of the invoice.

Your Payment of \$19.74 is due 03/23/2005

If payment has been made, Please Disregard

Amount Enclosed: \$ _____

PLEASE SEND PAYMENT TO:

METROCALL
PO BOX 660770
DALLAS, TX 75266-0770

123456786600001974505030296

Metrocall wireless AUS1234567
METROCALL
350 AUTOMATION WAY
BIRMINGHAM, AL 35210

0000003511 *****AUTO** MIXED AADC 350
JANE M. HOLIDAY
PO BOX 1234
YOUR BUSINESS
GEORGETOWN TX 78629-1234