

Return Label Instructions

To return your old pager device, please take the following steps:

1. Read important information regarding customer liability of leased equipment, [click here](#).
2. Print the Return Label Instructions, Device Return Form and Merchandise Return Label (you may print these onto regular white paper). There will be 2 pages.
3. Fill out the Device Return Form.
4. Place your device(s) and any other applicable accessories (such as holster, charger) into the package.
5. Place the completed Device Return Form into the package with the pager(s) to be returned.
6. Write your return address onto the Merchandise Return Label in the upper left corner.
7. Seal your package.
8. Cut out the Merchandise Return Label and affix it to the outside of your package.
9. Affix the proper postage and drop your sealed, labeled package into any US Post Office collection box or give it to your letter carrier.
10. Your package will be delivered to the address on the label and processed.

You must return your old pager within 30 days in order to avoid being charged for non-return of the unit. To protect the pager during shipping, please reuse the box in which you received your new pager or other sturdy packaging materials.

If you have any questions, please call the Customer Service Center number located on your invoice.

Thank you for your business and continued support.

Device Return Form

Customer Name	
Account Number	
<u>Pager Phone Number</u>	
<u>Pager Capcode</u>	
<u>Pager Serial Number</u>	
<u>Pager Phone Number</u>	
<u>Pager Capcode</u>	
<u>Pager Serial Number</u>	
<u>Pager Phone Number</u>	
<u>Pager Capcode</u>	
<u>Pager Serial Number</u>	
<u>Pager Phone Number</u>	
<u>Pager Capcode</u>	
<u>Pager Serial Number</u>	

Merchandise Return Label

FROM:

**Place Postage
Here**

The Post Office
will not deliver
without postage

**USA MOBILITY RETURNS
2800 TECHNOLOGY DRIVE
SUITE 200
PLANO, TX 75074**