Amcom Mobile Connect Select for Android

Response Types

	Clicking this exits the message screen and sends an acknowledgement message back to the message sender.
	Clicking this button brings you to a reply screen. In the reply screen, you are able to insert a text reply to the received message. The text of the reply is sent back to the message sender.
	Clicking this button initiates a phone call to the number included in the message.

NOTE: To silence an alert without exiting the **Messages** screen, click the **Back** button on your device.
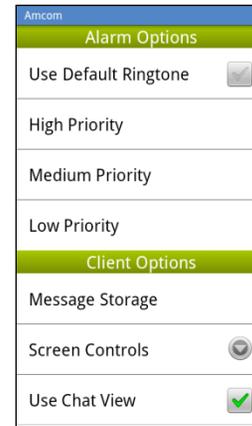
Message Symbols
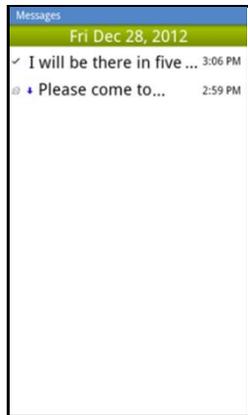
	The open envelope icon is used to show that the message has been acknowledged or replied to.
	The check mark icon is used to show that the message is a reply to an original message.
	Three dots are used to show that a reply is in the process of being sent.
	An "X" icon is used to show that a message has failed to send and that the system is not going to retry sending the message.
	When this symbol displays next to a received message, the message was marked as a high priority message by the message sender.
	When this symbol displays next to a received message, the message was marked as a low priority message by the message sender.

Preference Options

Preference options can be edited in the **Preferences** screen. The **Preferences** screen can be accessed by choosing the **Menu|Preferences** option.

Use Default Ringtone	When this option is chosen, the device does not use the ringtone that is chosen in the Amcom Mobile Connect Select application. Instead, the device uses the ringtone that is set on the Android device.
Message Priority	Allows you to manage the following settings: alarm volume (How loud the ringtone plays), vibrate (If the device vibrates when a message is received), alarm interval (The length of time that occurs between alarm sounds and/or vibrates), and alarm sound (The ring tone that is played when a message is received). *Please note that AMC Select only supports the medium priority option.
Message Storage	**Max message age:** Determines the number of days that messages are stored on the device. **Max message stored:** Determines how many messages are stored on the device at one time.
Screen Controls	Determines how the reply buttons display (Buttons or icons).
Use Chat View	Determines if you view your messages in chat view or list view.
Access Code	The code that needs to be entered before Amcom Mobile Connect can be accessed on your device.
Sync Interval	Determines the amount of time your device waits to update.
Push Delivery Notifications	Allows you to configure when you receive notifications from the application (If a message fails to send, if a message is successfully delivered, etc.).
Delete all messages	Allows you to delete all messages that are being stored in the application.
Templates (Messages)	Allows you to add, edit, and delete message templates for use in the application.

If you are experiencing issues receiving messages, Health Check is available by clicking your phone menu key while on the **About** screen. Utilize Health Check to access information on service connectivity status. Please see FAQs on the USA Mobility website if all indicators in Health Check are not green.