



Messaging - Solutions Emergency Response Groups

The increasing choice of wireless technologies has given businesses and government organizations a multitude of ways to increase the productivity of their workforce. For others, though, being continually within wireless reach is mission-critical. For these groups, every message is important, most are time-critical and require immediate action. These responders have specific needs when it comes to their choice of a wireless solution.

Some examples of these responder groups are:

IT/MIS Technicians	Healthcare Workers
Emergency Response Teams	Field Service Technicians
Maintenance Groups	Maintenance Teams
Sales Forces	Security Personnel

Basically, these different groups share a have common characteristics:

- 1.) They are highly mobile – In general, these responder groups do not sit at a desk all day. In the case of healthcare workers or IT technicians, the nature of their work requires that they roam throughout their facility or campus. For field service workers, they are often outside of their company location servicing equipment or customer locations.
- 2.) They are often in challenging coverage areas – For responders who roam within the organizations facility, they often find themselves in basements, server rooms, manufacturing floors and other areas that are challenging for wireless coverage. Paging technology, because of its unique, simulcast design, delivers superior in-building penetration, reaching these responders where they work.

For those who travel throughout a local area, they require coverage that extends beyond the most densely populated areas into suburban areas and smaller towns. The expansive coverage of USA Mobility's nationwide wireless network provides the broadest coverage possible, covering over 90% of the U.S. population.

- 3.) They have time-critical messaging needs – Responders, by definition, are on the front lines for their organizations and must be ready to respond to important situations. Whether the situation involves a critical trouble ticket, a medical emergency or a security threat, these people must be within reach at all times. USA Mobility's wireless network was constructed with these mission-critical workers in mind, offering the highest level of assurance that messages will be delivered quickly and accurately. Messaging solutions from USA Mobility deliver the superior reliability that these important workgroups need to be constantly within reach of their organization.